



Job Vacancy

LABORATORY QUALITY OFFICER

Mater Misericordiae Hospital, a leading healthcare provider in East and Central Africa, has an excellent career opportunity. Mater Misericordiae Hospital offers exceptional, compassionate and Christ-centred healthcare services to our clients through an innovative, engaged and competent workforce. The successful candidate will fill in the above position:

Main Duties:

- Reviewing and recommending changes to the equipment and supplies necessary to maintain the highest affordable standards.
- Establishing and maintaining the Laboratory Quality Management System (QMS)
- Defining the quality system and operational standards, and applying them to monitor and improve the quality of laboratory services.
- Implementing a safe laboratory environment in compliance with good clinical laboratory practices and applicable regulations.
- Providing guidance on relevant standards and regulatory requirements.
- Collaborating with laboratory staff in developing and documenting appropriate policies, processes and procedures for their activities.
- Coordinating internal audits of the laboratory and ensuring participation in relevant proficiency testing schemes.
- Communicating information about the performance of the QMS and distributing quality tools such as worksheets, forms, maintenance logs and audit checklists to the laboratory staff.
- Reviewing documentation periodically to ensure conformance of laboratory service delivery.
- Implementing on-going quality improvement processes while working with interdepartmental teams.
- Monitoring laboratory services throughout the whole lab service cycle, to include the design, define and build phases through quality checkpoints and testing.
- Participating in quality improvement initiatives within the department and providing reports as required.
- Any other duty assigned from time to time

Required Qualifications for the Position

- BSc Medical Laboratory Technologist/ Higher National Diploma
- Certificate in Medical Laboratory Quality Management Systems
- Minimum 2 years' experience in a busy ISO 15189-accredited laboratory.
- 'In-depth knowledge regarding the implementation of ISO 15189:2022.
- Registered with KMLTTB with a valid practicing license
- Keen on detail with a high degree of accuracy
- Outstanding communication skills
- Ability to coach and develop staff
- Computer Literacy

If you are interested in the above position and you meet the requirements listed, please send your application together with a detailed CV, Copies of Academic Certificates, three [3] referees and include their telephone contacts and email address to hrrecruit@materkenya.com so as to reach us not later than **28th October 2025**.

Only shortlisted candidates will be contacted.

Please note we do not charge any fee at any stage of our recruitment.